



YANTAI EDDIE PRECISION MACHINERY CO.,LTD

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WARRANTY POLICY

1. Basic Policy for Standard Warranty

This basic policy for standard warranty is to give instruction to YANTAI EDDIE PRECISION MACHINERY Co., Ltd. (Hereinafter "EDDIE")

The standard warranty period for EDT hydraulic breaker & attachments is 12 months from the final delivery date which dealer send products to end user.

Warranty shall not be applied to the wearing and consumable parts, except that the problem concerned are happened by the faults of manufacturer.

Surely, the distributor has to give proof or establish the fact for final delivery by written or printed evidences to EDDIE.

It is strongly recommended that the genuine EDDIE spare parts, supplied from EDDIE, to be used at all times.

2. Warranty Claim

Each claim must be reported separately on a standard warranty claim form from within 15 days from the date of repair which includes following;

- ✧ Model No. and Serial No. of the hammer body
(Cylinder Serial No. is considered as hammer Serial No.)
- ✧ Serial No. and Part No. of the defected parts
- ✧ Date of final delivery and date of defect
- ✧ Operating hours(not evidence of claim, just for reference)
- ✧ Clear description of the fault
- ✧ List of the replaced parts with part No.
- ✧ Detailed pictures and images concerned defected part
- ✧ Any other evidences and reference materials

3. No Cover Wearing Parts such as below.

- ✧ All kinds of Tool including moil point, chisel(wedge) and blunt types
- ✧ All kinds of Seal and Rings
- ✧ All kinds of Spring and Buffers
- ✧ All kinds of Bolt and Plugs except through bolt and side bolt.

4. The below-mentioned cause shall be excluded from the warranty service.

- ✧ Operation faults, mistake, misuse by users
- ✧ Due to the misusing of unauthorized spare parts (not original EDDIE parts)
- ✧ All wearing parts as like tool, tool pin, bush pin, seal kit and etc.

5. Warranty Period for Main parts

No.	PART NAME	MONTH	REMARKS
1	BACK HEAD	12	
2	CYLINDER	12	
3	FRONT HEAD	12	
5	ACCUMULATOR	12	
6	VALVE ASS'Y	12	
4	PISTON	12	Under the circumstance of crack exclude scratch
7	STOP PIN	3	
8	ROD PIN	3	
9	THROUGH BOLT ASS'Y	6	
10	SIDE BOLTS	6	
11	FRONT COVER	No	
12	RING BUSH	No	
13	TOOL(moil, chisel and blunt,wedge)	No	
14	SEAL KIT	No	
15	Diaphram plate	No	

** All warranty parts shall be replaced by CIF Ocean basis. Other minor cost, including labor, to be supported by distributors.

** All replaced parts may be added in the next order for the sake of cost saving as most possibility